

ENCON INSIDER

All New APOLLO REPAIR CENTER



ENCON IS EXCITED TO INTRODUCE OUR NEW AUTHORIZED APOLLO REPAIR CENTER. THE PROGRAM IS MODELED AFTER OUR EXISTING FAAC REPAIR CENTER. THE APOLLO PROGRAM WILL ALLOW ENCON DEALERS TO RETURN MALFUNCTIONING PRODUCT FOR REPAIR. THE REPAIRS ARE ON NON-WARRANTY ACTUATOR OPERATORS ONLY (SPECIFICALLY APOLLO MODELS 416E, 416EX, 816E, 816EX ONLY). OUR GOAL IS TO FIX AND RETURN YOUR PRODUCT AS QUICKLY AS POSSIBLE. TO LEARN MORE ABOUT OUR NEW APOLLO REPAIR CENTER, CALL 800-782-5598.

"Our Apollo Repair Center will save money and help mitigate long lead times for our customers. Plus, all the repairs are conducted by one of our experienced Encon technical support staff so our dealers have confidence that the repairs are being done properly." - Zach Eichenberger, Sales Manager

Happy Holidays from Encon Electronics

Encon Electronics will be closed Friday, December 24 and Friday, December 31.

CHAMBERLAIN

Seminar

December 9, 2010
Encon Training Facility
Hayward, CA



February 8-10, 2011
Mandalay Bay
Las Vegas, NV

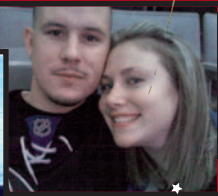
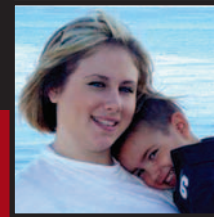
Stop by and visit us @
Booth #2442

THE VOICE OF ENCON



"My job allows me to speak to customers on a day to day basis...one of my specialties."

danielleramirez



ENCON WEBSITE

New Feature



Save products you view or order often as favorites and refer back to the your "FAVORITES LIST" at any time. Visit www.EnconElectronics.com and check it out!

A job posted on Craigslist, an interview, two missed phone calls and a voicemail asking her to start the next day. Though her introduction to Encon Electronics may have seemed abrupt, Danielle's transition into becoming an important part of Encon's family came quickly and easily.

Danielle joined Encon on Thursday January 31, 2008 to fill a position in our order entry department. Although her primary job functions include inputting sales orders and directing phone calls, Danielle's aptitude for Encon's accounting software makes her an asset in several other areas. She now helps out our invoicing department and assists in accounting.

After having demonstrated the versatility, ability and willingness to help out in other departments, Danielle is asked regularly to work on projects for Encon's Sales Manager Zach Eichenberger and General Manager Jeff Harris.

"Encon opened the door of opportunity for me, my hours have allowed me to go back to school and further my education."

Earlier this year Danielle earned her medical insurance billing & coding certificate graduating on April 6th from the Heald College Health Care Program. Her pursuit of education represents her desire to grow personally and it further cements her value as one of Encon's team players.

Outside of Encon her time is spent raising her 5 1/2 year old son Dominic with long time boyfriend Nick. An excited Danielle recently announced that she is expecting son number two in early April of 2011. We are looking forward to celebrating another Encon baby.

A diehard fan of the San Jose Sharks with access to season tickets, Danielle is fortunate enough to attend hockey games on a regular basis. "Gooooooooooooo Sharks!"

Danielle visited Cancun Mexico this August and is planning a trip to the Magic Kingdom in December. With her enthusiasm and eagerness to help out, Danielle has clearly proven herself to be the right fit for Encon.